

Critical issue module 3

Children with disabilities

Topic 4 Planning and implementation

Handout 5



Hints and tips on communicating from young people with disabilities

- Don't blame us or have a go at us
- We do have feelings
- We're just like other children
- Show respect, and don't patronise us
- Take your time and make sure you understand
- Talk directly to us, not just our parents or our carers
- Don't be scared to ask questions
- Really listen and understand
- Make sure you really understand us because I have seen carers, parents and other people who didn't even know or can't be bothered to find out how we say yes or no. Sometimes people say later, later, because they think we're asking for attention
- Keep calm and get on with it
- Learn from young people
- Show an interest in us, make it more than just a job

From 'Two-way street' training video and handbook about communicating with children and young people with disabilities. Copies are available from NSPCC, London

